



“
Love the docket monitor system. Our customers don't have to stand in line to get the info they need about their court case. Our clerks don't have to print and post paper dockets. Well worth the investment!
 ”
 – Sandra Casselberry, Judicial Administrator, 21st Judicial District
 Grand Junction, Colorado



CUSTOMER NAME

Mesa County
Justice Center

INDUSTRY SECTOR

Justice

LOCATION

Grand Junction, Colorado

INFAX PRODUCTS

DocketCall®
Engage

Customer Overview

Located in Grand Junction, the Mesa County Justice Center is the 21st Judicial District Court for the state of Colorado. Mesa County wanted to minimize the time it took for incoming patrons to find information about their specific case. The Infax Judicial Suite was selected to help the court meet their objectives.

Solution

A total of eight monitors were installed in the Mesa County Justice Center. Four monitors were installed in the main lobby to display primary DocketCall® information. Two 46-inch commercial grade wall-mounted monitors were installed to display the defendant's name, room number, time of the hearing, and their case number. Two monitors were also installed to display the courthouse directory using the Infax Engage solution. In addition, there



Case Name	Floor	Time	Case Number
Barck, Dustin	3	2:30 pm	100R276
Barck, Dustin	7	3:30 pm	12C 1222
Each, Megan	4	10:00 am	11DR1068
Boyd, Nancy	4	10:00 am	11DR1068
Foyt, William	5	8:00 am	12JV127
Crisman, April	7	3:30 pm	12C 1222
Durosi, Danielle	4	6:00 pm	03DR662
Detray, Thomas	4	4:00 pm	03DR662
Dewey, Luke	3	9:00 am	100R232
Dewey, Tiffany	3	9:00 am	100R232
Doer, John	3	4:30 pm	11JV300
Goldstad, Joseph	4	9:00 am	12D292
Goldstad, Joseph	4	9:00 am	12D2127
Grover, Alexander	8	1:00 pm	12C 1047
Hernandez, Richard	5	8:30 am	10CR1438
Hudson, Brett	7	2:00 pm	12DR124
Hudson, Brittany	7	2:00 pm	12DR124
Humberger, Jovella	7	1:30 pm	12JV9
Johnson, John	7	4:00 pm	11JV439
Johnson, Karen	7	4:00 pm	11JV439
Jones, Kim	5	8:00 am	12JV127
King, Chris	3	4:30 pm	11JV200
Kukus, Craig	7	4:00 pm	10JV40
Kukus, Danika	7	4:00 pm	10JV40
Little, Billy	5	1:00 pm	11CR1280
Lopez, Joseph	3	4:30 pm	11JV300
McCarty, Barbara	4	11:00 am	07DR1221
McCarty, Derek	4	11:00 am	07DR1221
Mohr, Linda	5	8:30 am	11CR357
Ortiz, Jodi	7	1:30 pm	11JV318
Ortiz, Jodie	7	1:30 pm	08JV392
Ortiz, Patrick	7	1:30 pm	11JV318

Light Names: WARE - WIGG 8:15:43 PM

are single monitors located on the 3rd Floor, 4th Floor, PO Training Room, and PO Lobby. DocketCall integrates and pulls the daily docket information from the Colorado statewide case management system, JPOD (Judicial Paper on Demand). The court added Docket on the Web so patrons can see their case information before arriving at the courthouse.

Results

With the assistance of the Infax Judicial Suite, Mesa County Justice Center was able to meet their objectives to increase staff productivity and increase a patron's ability to locate their proper destination within the courthouse. With Docket on the Web, patrons can be knowledgeable of their case details before arriving to the courthouse. Infax provided this particular court with a system that integrates with its current day-to-day activities.



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